



# HUMAN SERVICES POCKET GUIDE

Compliments of the  
City of Dublin,  
City of Livermore  
&  
City of Pleasanton

Human Services Commissions



## ALCOHOL, DRUG, AND SUBSTANCE ABUSE

**Al-Anon Family Group & Alateen District 16, Tri-Valley**  
(925) 277-7661  
ncwsa.org

**Alcoholics Anonymous (AA) Valley Service Center**  
6990 Village Pkwy, Suite 214  
Dublin  
(925) 829-0666  
trivalleyaa.org

**Axis Community Health Adult & Teen Drug and Alcohol Recovery Program (DARP)**  
6666 Owens Drive  
Pleasanton  
(925) 249-3180 (Adult)  
(925) 201-6250 (Teens)  
axishealth.org

**Axis Community Health DUI First Offender Program**  
6666 Owens Drive  
Pleasanton  
(925) 462-1755  
axishealth.org

**Narcotics Anonymous**  
Valley Memorial Hospital  
1111 E. Stanley Blvd., Café 1  
Livermore  
(510) 444-4673  
naalamedacounty.org

**National Council on Alcoholism and other Drug Addictions**  
(925) 932-8100  
adacc.com

**R-Quest**  
533 Peters Avenue, Suite 206  
Pleasanton  
(925) 426-0501  
rquest.org

**U.S. Department of Veteran Affairs Oakland Mental Health and Substance Abuse Clinic**  
525 21st Street  
Oakland  
(510) 587-3400

## COUNSELING

**Alameda County Family Education & Resource Center**  
1453 First Street  
Livermore  
(925) 583-3770  
askferc.org

24-hour crisis line:  
(800) 309-2131

Nationwide:  
(800) 273-8255  
crisisupport.org

ACCESS Program:  
(800) 491-9099  
acbhcs.org

**Anthropos Counseling**  
326 South L Street  
Livermore  
(925) 449-7925  
anthroposcounseling.org

**Axis Community Health**  
6666 Owens Drive  
Pleasanton  
(925) 201-6240  
axishealth.org

**Bay Area Community Services**  
3900 Valley Avenue, Suite B  
Pleasanton  
(925) 484-8457  
bayareacs.org

**Hope Hospice**  
See Health

**Horizons Family Counseling**  
1112 S. Livermore Avenue  
Livermore  
(925) 371-4747  
cityoflivermore.net/citygov/horizons/default.asp

**National Alliance on Mental Illness (NAMI) Tri-Valley Chapter**  
P.O. Box 5563  
Pleasanton, CA 94566  
(925) 980-5331  
nami-trivalley.org

## CRIMINAL JUSTICE AND LEGAL (cont.)

**Homeless and Caring Court**  
St. Vincent De Paul  
Community Center  
2272 San Pablo Avenue  
Oakland  
(510) 877-9203  
svdp-alameda.org/how-we-help/community-center/homeless-court.html

**Lawyer in the Library at Dublin Library**  
200 Civic Plaza  
Dublin  
(925)803-7252  
acgov.org/law/refservices/lilprogram.htm

**Legal Assistance for Seniors**  
1970 Broadway, Suite 300  
Oakland  
(510) 832-3040  
lashicap.org

**Money Management International**  
(formerly Consumer Credit Counseling Services)  
7700 Edgewater Dr., Ste C-662  
Oakland  
(510) 663-4755  
moneymangement.org

**Tri-Valley Haven Domestic Violence Services**  
3663 Pacific Avenue  
Livermore  
(800) 884-8119  
trivalleyhaven.org

**Tri-Valley Youth Court**

## DEVELOPMENTAL AND PHYSICAL DISABILITY (cont.)

**Regional Center of the East Bay**  
Creekside Plaza  
500 Davis Street, Suite 100  
San Leandro  
(510) 618-6100  
rceb.org

**State of California Department of Rehabilitation**  
Multi-Service Center  
3311 Pacific Avenue  
Livermore  
(510) 794-2458  
dor.ca.gov

**Sunflower Hill**  
Mailing Address:  
P.O. Box 11436  
Pleasanton, CA 94588  
(925) 231-6003  
sunflowerhill.org

**Tri-Valley REACH**  
Mailing Address:  
P.O. Box 5564  
Pleasanton, CA 94566  
trivalleyreach.org

**Tri-Valley Special Education Local Plan Area (SELPA)**  
4665 Bernal Avenue  
Pleasanton  
(925) 426-9144  
trivalleyselpa.org

## CRIMINAL JUSTICE AND LEGAL

**Alameda County Adult Protective Services**  
6955 Foothill Blvd., #300,  
Oakland  
(510) 577-3500  
alamedasocialservices.org/public/services/elders\_and\_disabled\_adults/protective\_services.cfm

**Alameda County Department of Child Support Services**  
5669 Gibraltar Drive,  
Pleasanton  
(866) 901-3212  
acgov.org/css

**Alameda County District Attorney's Office Victim/Witness Assistance Program**  
1401 Lakeside Dr., Suite 802  
Oakland  
(510) 272-6180  
alcoda.org/victimwitness

**Alameda County Family Court and Law Facilitator**  
(510) 272-1393

**Alameda County Family Justice Center**  
470 27th Street  
Oakland  
(510) 267-8800  
acfjc.org

**Alameda County Public Defender (ACPD) Pleasanton Branch Office**  
5672 Stoneridge Drive  
Pleasanton  
(925) 551-6863  
acgov.org/defender

**Bay Area Legal Aid**  
1735 Telegraph Avenue  
Oakland  
(510) 663-4744  
baylegal.org

**CALICO Center**  
Child Abuse Intervention  
524 Estudillo Ave  
San Leandro  
(510) 895-0702  
calicocenter.org

**California Courts Self-Help Center**  
courts.ca.gov/selfhelp

**Center for Community Dispute Settlement (CCDS)**  
291 McLeod Street  
Livermore  
(925) 373-1035  
trivalleymediation.com

**Family Violence Law Center**  
Crisis line:  
(800) 947-8301  
Business line:  
(510) 208-0220  
fvlc.org

## DEVELOPMENTAL AND PHYSICAL DISABILITY

**Ability Now Bay Area**  
4500 Lincoln Avenue  
Oakland  
(510) 531-3323  
abilitynowbayarea.org

**ARC of Alameda County The Independent Way**  
1923 Rutan Drive  
Livermore  
(925) 294-8931  
arcalameda.org

**Bay Area Community Services, Inc. (BACS)**  
3900 Valley Avenue, Unit B  
Pleasanton  
(925) 484-8457  
bayareacs.org

**California School for Deaf**  
39350 Gallaudet Drive  
Fremont  
Voice Phone:  
(510) 794-3666

Video Relay:  
(510) 248-4204  
csdeagles.com

**Community Resources for Independent Living (CRIL)**  
3311 Pacific Avenue  
Livermore  
(925) 371-1531  
cril-online.org

**Deaf Counseling Advocacy & Referral Agency (DCARA)**  
14895 E. 14th St., Suite 200  
San Leandro  
(510) 343-6670  
dcara.org

**East Bay Innovations**  
Multi-Service Center  
3311 Pacific Avenue  
Livermore  
(510) 618-1580  
eastbayinnovations.org

**Easter Seals Bay Area Kaleidoscope After-School Program**  
7425 Larkdale Avenue  
Dublin  
(925) 828-8857  
bayarea.easterseals.com

**Keystone Adult Learning Center, Inc.**  
1241 Quarry Lane, Suite 145  
Pleasanton  
(925) 484-5330  
kalc.org

**National Federation of the Blind of California Alameda-Contra Costa Chapter**  
3934 Kern Court  
Pleasanton  
(925) 462-8575  
sixdots.org

**Pleasanton Paratransit Services (PPS)**  
See Transportation Services

**Recreation for Adults with Developmental Disabilities (RADD)**  
5353 Sunol Boulevard  
Pleasanton  
(925) 931-5373  
cityofpleasantonca.gov/gov/depts/cs/senior/radd.asp

## EDUCATION AND EMPLOYMENT

**Alameda County Social Services Agency**  
Multi-Service Center  
3311 Pacific Avenue  
Livermore  
(925) 445-0747  
alamedasocialservices.org

**Horizon High School School-Age Mothers and Young Fathers Program**  
4645 Bernal Avenue  
Pleasanton  
(925) 426-4275  
villagehighschool.com

**Job Link at St. Raymond's Church**  
11555 Shannon Avenue  
Dublin  
(510) 821-1726  
Mondays

**La Familia Highway to Work and Workforce Investment Opportunities Act (WIOA) Programs**  
1401 Almond Avenue, Room 20  
Livermore  
(925) 961-8045

**Las Positas College**  
3000 Campus Hill Drive  
Livermore  
(925) 424-1485  
laspositascollege.edu/calworks

**Livermore Valley Joint Unified High School District Livermore Adult Education**  
1401 Almond Avenue  
Livermore  
(925) 606-4722  
livermoreadulted.org

**Pleasanton Unified School District Amador Valley Adult and Community Education**  
4665 Bernal Avenue  
Pleasanton  
(925) 462-2285  
pleasantonUSD.net

**State of California Department of Rehabilitation**  
See Developmental and Physical Disability

**Tri-Valley One Stop Career**  
6300 Village Parkway  
Dublin  
(925) 560-9431  
eastbayworks.com

**Tri-Valley Regional Occupational Program (ROP)**  
1040 Florence Road  
Livermore  
(925) 455-4800  
tvrop.org

## CHILDCARE AND CHILDREN

**Alameda County Social Services: Children and Family Services**  
Multi-Service Center  
3311 Pacific Avenue  
Livermore  
Child Abuse Hotline:  
(510) 259-1800  
alamedasocialservices.org

**Child Care Links**  
6601 Owens Drive, Suite 100  
Pleasanton  
(925) 417-8733  
childcarelinks.org

**Community Association for Preschool Education (CAPE)**  
3095 Independence Drive,  
Building B, Suite A  
Livermore  
(925) 443-3434  
capeheadstart.org

**Family Paths**  
22455 Maple Court, Suite 402  
Hayward  
Main Line:  
(510) 582-0148

24-Hour Support:  
(800) 829-3777  
familypaths.org

**Help Me Grow: First 5 Alameda County**  
(888) 510-1211  
first5alameda.org/help-me-grow

**Kidango**  
44000 Old Warm Spring Blvd.  
Fremont  
(800) 262-4252  
kidango.org

**Livermore Area Recreation and Park District (LARPD) Extended Student Services**  
4444 East Avenue  
Livermore  
(925) 373-5700  
larpd.org

**Tri-Valley YMCA Child Care**  
6693 Sierra Lane, Suite F  
Dublin  
(925) 475-6108  
ymcaeastbay.org

**Trustline Registry**  
(800) 822-8490  
trustline.org

## FAMILY PLANNING

### Axis Community Health Medical Clinic

[See Health Services](#)

### Birthright

1010 Murrieta Blvd., Suite B  
Livermore  
(925) 449-5887  
[birthright.org](#)

### Livermore Pregnancy Resource Center

4200 East Ave, Suite 104,  
Livermore  
(925) 447-1111

24-Hour Hotline:  
(925) 321-1965  
[livermoreprc.org](#)

### Planned Parenthood of San Ramon

200 Porter Drive, Suite 200  
San Ramon  
(925) 838-2108  
[plannedparenthood.org](#)

### Valley Pregnancy Center

5776 Stoneridge Mall Rd., Ste. 200  
Pleasanton  
(925) 425-0414  
[valleypregnancycenter.org](#)

## HEALTH

### Alameda County Social Services: Medi-Cal

Multi-Service Center  
3311 Pacific Avenue  
Livermore  
(925) 455-0747  
[alamedasocialservices.org](#)

### Axis Community Health Medical Clinic

(925) 462-1755  
Livermore Clinic:  
Multi-Service Center  
3311 Pacific Avenue  
Livermore  
Pleasanton Clinic:  
5925 W. Last Positas Boulevard  
Pleasanton  
[axishealth.org](#)

### Hope Hospice

6377 Clark Avenue, Suite 100  
Dublin  
(925) 829-8770  
[hopehospice.com](#)

### HOPE Van for Homeless

Abode Services  
(510) 366-3633  
Vineyard Christian Fellowship  
460 N. Livermore Avenue  
Livermore  
Mondays, 9am-12pm

### Tri-City Health Center

1999 Mowry Avenue, Suite F  
Fremont  
(510) 456-3501  
[tri-cityhealth.org](#)

### U. S. Department of Veteran Affairs Veterans Medical Center

4951 Arroyo Road  
Livermore  
(925) 373-4700  
[paloalto.va.gov](#)

## HOUSING (cont.)

### City of Pleasanton

Housing Information  
200 Old Bernal Avenue  
Pleasanton

Recorded Information:  
(925) 931-5011

Housing Specialist:  
(925) 931-5007  
[cityofpleasantonca.gov/resident/housing/](#)

### ECHO Housing

3311 Pacific Avenue  
Livermore  
(925) 449-7340  
[echofairhousing.org](#)

**Eden I & R, Inc.**  
**2-1-1 Alameda County**  
Dial 2-1-1  
[edenir.org](#)

### Livermore Housing Authority

3203 Leahy Way  
Livermore  
(925) 447-3600  
[livermorehousingauthority.com](#)

### Project Independence

Abode Services  
40849 Fremont Boulevard  
Fremont  
(510) 657-7409  
[abodeservices.org](#)

## FOOD AND CLOTHING

### Alameda County Social Services: Food Stamps

Multi-Service Center  
3311 Pacific Avenue  
Livermore  
(925) 455-0747  
[alamedasocialservices.org](#)

### Axis Community Health WIC Program

1991 Santa Rita Road, Suite H  
Pleasanton  
(925) 462-2365  
[axishealth.org](#)

### Children's Emergency Council

7421 Amarillo Road  
Dublin  
(925) 828-5363

### Marylin Avenue School Food Pantry

800 Marilyn Avenue  
Livermore  
(925) 606-4724

### Open Heart Kitchen of Livermore, Inc.

(925) 580-1616  
[openheartkitchen.org](#)

Four sites for meals:

**#1: Pathway Community Church**  
6533 Sierra Lane  
Dublin  
Mondays, 4-6pm

**#2: Asbury Methodist Church**  
4743 East Avenue  
Livermore  
Tuesdays/Wednesdays, 12-6pm

**#3: Vineyard Christian Fellowship**  
460 North Livermore Avenue  
Livermore  
Thursdays/Fridays, 1-6pm

**#4: Trinity Lutheran Church**  
1225 Hopyard Road  
Pleasanton  
Fridays, 1-6pm

### Society of St. Vincent de Paul Thrift Store and Voucher

Thrift Store:  
1817 Second Street  
Livermore  
(925) 455-1104  
[svdp-alameda.org](#)

### Tri-Valley Church of Christ Community Care

4481 East Avenue  
Livermore  
(925) 447-4333  
[trivalleychurch.org/service/community-care/](#)

### Tri-Valley Haven Food Pantry

418 Junction Avenue  
Livermore  
(925) 449-1664  
[trivalleyhaven.org](#)

### Valley Bible Church

7106 Johnson Drive  
Pleasanton  
(925) 227-1301  
[thecrossing.org](#)

## HOMELESS

### Homeless Street Outreach Team (HSOT)

Abode Services  
Multi-Service Center  
3311 Pacific Avenue  
Livermore  
(510) 358-9820  
[abodeservices.org](#)

### Homeless and Caring Court

See Criminal Justice and Legal

### HOPE Van for Homeless

See Health

### Livermore Homeless Refuge

Available November-April  
4743 East Avenue  
Livermore  
Hotline:  
(925) 292-0265  
[livermorehomelessrefuge.org](#)

### Shepherd's Gate

1660 Portola Avenue  
Livermore  
(888) 216-4776  
[shepherdsagate.org](#)

### Shower Ministry

*Shower and laundry services*  
Ashbury Methodist Church  
4743 East Avenue  
Livermore  
(925) 447-1950  
Wednesdays, 12-6pm

### Tri-Valley Haven

3663 Pacific Avenue  
Livermore

Domestic Violence Crisis Line:  
(925) 449-5842

Homeless Services:  
(925) 449-2510

[trivalleyhaven.org](#)

## SENIOR

### Alzheimer's Services of the East Bay

1105 Walpert Street  
Hayward  
(510) 888-1411  
[aseb.org](#)

### California Advocates for Nursing Home Reform (CANHR)

Mailing Address:  
650 Harrison St., 2nd Floor  
San Francisco

Consumer Information:  
(800) 474-1116

Other Inquiries:  
(415) 974-5171  
[canhr.org](#)

### DayBreak Adult Care Centers

510 17th Street  
Oakland  
(510) 883-0874  
[daybreakcenters.org](#)

### Dublin Senior Center

7600 Amador Valley Blvd.  
Dublin  
(925) 556-4511  
[ci.dublin.ca.us](#)

### Lavender Seniors of the East Bay

3300 Capitol Avenue  
Fremont  
(510) 574-2073  
[lavenderseniors.org](#)

### Legal Assistance for Seniors

See Criminal Justice and Legal Services

### Livermore Senior Services Center

4444 East Avenue  
Livermore  
(925) 373-5760  
[larpd.org/seniors/rllc.html](#)

### Pleasanton Senior Center

5353 Sunol Boulevard  
Pleasanton  
(925) 931-5365  
[pleasantonseniorcenter.org](#)

### Pleasanton Paratransit Services (PPS)

See Transportation Services

### Senior Support Program of the Tri-Valley

5353 Sunol Boulevard  
Pleasanton  
(925) 931-5379  
[ssptv.org](#)

### Social Security Administration

24301 Southland Dr., Suite 500  
Hayward  
(800) 772-1213  
[ssa.gov](#)

### Spectrum Community Services - Meals on Wheels

2621 Barrington Court  
Hayward  
Enrollment:  
(510) 881-0300

Pleasanton:  
(925) 931-5385

Livermore:  
(925) 373-5764  
[spectrumcs.org](#)

## TRANSPORTATION

### AC Transit

1600 Franklin Street  
Oakland  
(510) 891-4777  
[actransit.org](#)

### ACE Train

Livermore Station:  
2418 Railroad Avenue  
Livermore

Pleasanton Station:  
4950 Pleasanton Avenue  
Pleasanton  
(800) 411-RAIL  
[acerail.com](#)

### BART

Dublin and Pleasanton:  
(925) 676-2278  
[bart.gov](#)

### Dial A Ride WHEELS Livermore/Amador Valley Transit Authority

1362 Rutan Court, Suite 100  
Livermore  
(925) 455-7510  
[lavta.org](#)

### Pleasanton Paratransit Services (PPS)

5353 Sunol Boulevard  
Pleasanton  
(925) 931-5376  
[cityofpleasantonca.gov/depts/cs/senior/transit.asp](#)

## CITY SERVICES/RESOURCE & REFERRAL (cont.)

### City of Pleasanton Community Services Department

200 Old Bernal Avenue  
Pleasanton  
(925) 931-5340  
[cityofpleasantonca.gov/depts/cs/default.asp](#)

### CityServe, Tri-Valley

580 Executive Center  
11501 Dublin Blvd., Suite 200  
Dublin  
(925) 452-8276

**Eden I & R, Inc.**  
**2-1-1 Alameda County**  
Dial 2-1-1  
[edenir.org](#)

### Livermore Area Recreation and Park District (LARP)

4444 East Avenue  
Livermore  
(925) 373-5700  
[larpd.dst.ca.us](#)

Notes: \_\_\_\_\_

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## YOUTH AND TEEN SERVICES

### Anthropos Counseling

See Counseling

### Axis Community Health Adult & Teen Drug and Alcohol Recovery Program (DARP)

See Alcohol, Drug and Substance Abuse

### California Youth Crisis Line

(800) 843-5200  
[youthcrisisline.org](#)

### Crisis Support Services of Alameda County Suicide Prevention and Crisis

Mailing Address:  
P. O. Box 3120  
Oakland, CA 94609  
(800) 309-2131

### Horizons Family Counseling

See Counseling

### The Lavender Youth Recreation & Information Center (LYRIC)

(415) 703-6150  
[lyric.org](#)

### Parents and Friends of Lesbians and Gays (PFLAG)

Mailing Address:  
P. O. Box 40  
San Ramon, CA 94583  
(925) 833-1019  
[pflag.org](#)

### Tri-Valley YMCA Youth and Teen Programs

6693 Sierra Lane, Suite F,  
Dublin  
(925) 263-4444  
[trivalley.ymcaeastbay.org](#)

## CITY SERVICES/RESOURCE & REFERRAL

### Basic Necessities

Livermore  
[basicnecessities.org](#)

### City of Dublin Parks and Community Services Department

100 Civic Plaza  
Dublin  
(925) 833-6645  
[dublin.ca.gov/90/Parks-Community-Services](#)

### City of Livermore Housing and Human Services

1052 S. Livermore Avenue  
Livermore  
[cityoflivermore.net/citygov/cd/hhs/default.asp](#)